

Ginkgo Wellbeing Counselling Website Privacy Information



This privacy notice provides information on how your personal information will be used from accessing the website. Please note the focus of this document is website-related data processing.

For information on how your data will be processed overall, throughout the Ginkgo Wellbeing Counselling service, I will share with you a comprehensive privacy notice ahead of us starting work together. This includes detailed information on how your data will be processed from the initial point of contact with me, through to after therapy has ended. If you would like to see this now and/or have any queries or concerns, please don't hesitate to contact me.

How your data will be processed from accessing the website:

- Wix is the platform I use for my website, both to develop the website and to display it publicly. You can read the full Wix privacy policy here: <https://www.wix.com/about/privacy>
- When someone visits the website, Wix uses cookies, which are small pieces of data used to log details of visitor behaviour patterns. For example, they collect information on the number of visitors to the website, and which pages they interact with etc. All of this helps me consider how to improve the website and the service overall. This information is processed in a way that does not identify anyone. When you arrive on the website you will see a pop-up bar notifying you of the use of cookies. You can choose to 'Accept' or 'Decline' the use of cookies by selecting the respective button.
- The only identifiable information collected via the website is that which is submitted into the Contact form (your name and email address). If you fill in the Contact form, the data you enter will be temporarily stored on the web host before being sent to me. I do not make, and do not allow Wix to make, any attempt to find out the identities of those visiting my website. I use legitimate interests as my lawful basis for holding and using your personal information in this way when you visit my website.
- If you have any concerns regarding the processing of your data related to accessing the website, please contact me.